

Stephanie Dykes

UX Designer

✉ stephanie.n.dykes@gmail.com

🌐 stephaniedykes.com

📞 706-346-7641

SKILLS

Mobile & web design
Wireframing
Mockups
Prototyping
Basic HTML/CSS

User research studies
Interviews
Personas
Contextual inquiry
Journey mapping
Content strategy
Usability testing
Heuristic evaluation
A/B testing

Agile methodology
Design thinking

TOOLS

Figma
AI-assisted workflows
Adobe XD
Pendo
Miro & Mural
Adobe Photoshop
Adobe Illustrator

EXPERIENCE

Mercor - Remote

Product Design Expert

Dec 2025 - Present

- Providing product design expertise for a top AI lab.

Tyler Technologies - Seattle, WA (Remote)

Lead Product Designer

Aug 2022 - Dec 2024

- Designed major revisions for enterprise data analytics platforms serving 500+ municipalities, including property and financial ERP.
- Designed & shipped machine learning powered revenue forecast tool from concept to launch, enabling budget planners across 11+ counties in 3+ states to generate data-driven predictions.
- Designed & shipped Kansas Dept of Revenue property comparison module, eliminating state-wide data silos in property tax appraisal.
- Conducted persona validation research with 18+ users across 9 municipalities, uncovering critical adoption barriers. Delivered strategic recommendations that informed roadmap priorities.

CodeMettle - Atlanta, GA (Remote)

Senior UX Designer

April 2021 - Aug 2022

- Led UX strategy for Terminus, our flagship network management product. Created a user experience driven product unanimously preferred to the legacy software, enabling users to complete tasks in 10% of the original time, with a 75% reduction in mistakes.
- Launched and scaled company's user research practice, establishing continuous research operations including satisfaction surveys, on-site and remote usability testing, and customer insights that drove product decisions.
- Designed and strategized major revisions and new features; Facilitated design sprints and conducted design reviews.

UX / UI Designer

Feb 2019 - April 2021

- Established company's foundational user persona system through qualitative research. Drove adoption across product and engineering teams.

The Home Depot - Atlanta, GA

UX Design Intern

June 2017 - Aug 2017

- Designed ML-powered analytics dashboard enabling senior managers to identify contact center customer issues at scale.

EDUCATION

Georgia Institute of Technology

M.S. Digital Media

Aug 2016 - May 2018

B.S. Computational Media

Aug 2012 - July 2016